

General Data Protection Regulations

Data Protection Policy

Who we are:

The data policy holder is Amy Louise Newlyn and is compliant with the General Data Protection Regulations. Amy is the owner and operator of the registered business Amy Louise Art.

amylouiseart.net is the official website of the registered business and the website platform used is Wix. Amy Louise Art is committed to following any and all data protection laws and the privacy of your data.

Why we collect data about you:

We collect data about you when you visit our website. We collect data from you when you:

- Contact us through a chat box or contact form.
- Sign up for our mailing list.
- Purchase items from our online shop.
- Purchase a subscription plan.

We need to collect data from you so that we have accurate and up to date details to contact you, and so that we are able to process requests, orders, subscriptions, payments, and delivery.

What data we collect data about you:

We collect data from you when you visit our website. The data we collect about you is as follows:

Comments:

When you leave a comment in a chat box, we collect data shown in the comments form, and also the visitors IP address and browser agent to aid with spam detection. This information is stored privately and securely.

Media:

If you are a member and sharing media to the shared gallery, you should avoid uploading images with embedded location data

(EXIF GPS) included as this can be downloaded by other users and location information extracted.

Contact forms or email enquiries:

If you contact us through a contact form or email us, then we may collect the following data from you:

- Your full name.
- Your contact details such as a telephone number or email address.
- We may need other personal details from you such as photographs if you are ordering commission work. (Such as pet portraits)

Mailing lists:

If you sign up for our mailing list, then we will collect the following data about you:

- Your name.
- Your email address.
- Your consent to email you with promotional offers, sales, updates, and more.

Online shop:

When you make a purchase from our online shop, then we collect the following information from you:

- Your name.
- Your shipping and billing address/ addresses.
- Your contact details such as a telephone number.
- Your payment/ card details.

Subscription plans:

If you become a subscriber and join a subscription plan, then we collect the following information about you:

- Your name.
- Your email address.
- Your payment/ card details.
- Your contact details.

Other information:

There may be times when we need to collect more personal data from you. For example, if you have placed a commission for a pet portrait you will need to email photographs of your pet as reference images are needed for work to be carried out.

Any other personal information that is needed from you will be discussed and explained to you at the time of contact.

Cookies:

If you leave a comment on the site, then you may opt in to saving your details so you don't have to file your details again. These cookies will last up to one year.

We set up a temporary cookie on our login page to determine how you want to accept cookies. This cookie contains no personal data and is discarded when you close down the page.

When you login, there's several cookies that have been set up to save your login information and on screen choices. There's also cookies when you select 'sign up' and 'forgot password'. The expiring times for these cookies may vary.

Embedded content from other websites:

This website may include embedded content from other websites. Embedded content can include links, pictures, videos, etc.

Embedded content from other websites may also collect data about you, use cookies, track your saved profiles and preferences, and more.

Who we share your data with

We are committed to protecting your personal data and we will never share your data with any third parties, unless required by law or security reasons.

Our website provider is Wix who will have a record of personal information that is being stored, as well as their site centres.

Website administrators can see and have access to personal data but your data is always stored confidentially and securely. Website

members will have access to their own data and can amend their details through their own account.

Visitor comments may be checked through an automated spam detection system.

How we protect your data

We are committed to storing your data confidentially and securely on our site. Our website provider Wix has implemented various safety measures to protect data and prevent misuse of data or breaches. We have taken the following measures to protect your data:

- Two factor authentication – Two factor authentication is enabled for an added layer of security when administrators sign in. They must enter a one time password to log in to manage the site.
- Authorised devices – We have set up authorised devices to access and manage the site. This means only approved devices have access to managing the site and personal information. We do not use any mobile or wireless devices when managing the site as an extra security measure. (in case devices are accidentally lost or stolen).
- Secure access – Wix operates a secure access service which allows users to make payment transactions safely and securely.
- Vulnerability and protection – Wix operates regular security checks through their security provider to ensure the security of the site.

Where we store data about you

Our website provider is Wix and your personal data is stored on our Wix website here at amylouiseart.net. Data is stored on our own approved device that has implemented the security measures as listed above, as well as security protection being placed on the device too.

Your personal data will also be stored at Wix, including their site centres located in United States of America, Ireland, and Israel.

Personal data is always stored confidentially and securely.

How long we retain data

When a visitor leaves a comment, their information is stored indefinitely so that we can recognise and approve any follow up comments.

For users that register with our website (for example through subscriptions) we store information provided in their membership profile. All users have access to their own personal data and can change, edit, or delete any information at anytime (except for their username). Users can make information private or public. Website administrators can also see and edit this information too.

Your rights over your data

You have the right to request a copy of the data that we hold about you at any time, as well as the right to amend, or delete your personal data that we hold about you. That does not include information that we are obliged to keep for administrative, legal, or security reasons.

Changes to this policy

We reserve the right to update and make changes to this policy at any time.