

General Data Protection Regulations

What this policy covers

Amy's Arty Corner is committed to protecting the privacy and security of your personal information.

This privacy notice details how personal information about you is collected, controlled, stored, and processed, and is in accordance with the General Data Protection Regulations (GDPR) legislation.

This policy applies to all current and past clients of Amy's Arty Corner.

Identity of the data controller

The designated data controller is Amy Newlyn of Amy's Arty Corner. This means that they are responsible for deciding how personal data is held, and how personal data is used about you. Amy's Arty Corner is required under current data protection legislation to notify you of the information listed in this data protection policy.

It is important that you read this data protection policy, so that you understand how and why personal information about you is collected and processed.

What personal data do we hold about you?

The following information will be collected, stored, and used about you:

- Your name.
- Your contact details such as a telephone number, or email address.
- Your address.
- Your bank account, credit card, debit card, or PayPal details.
- If applicable, a personal photograph such as a photograph of you, a loved one, or your pet will be needed if you are requesting a personalised product(s).

Why do you need personal data about me?

We require certain personal information from you if you are purchasing an item(s) from us so that we can make sure that we can carry out any business services we offer.

We need to be able to obtain personal information about you so that we can cater to your personal requests, keep you informed on the progress of your order, process payment transactions, and arrange the delivery of your goods.

How is this information collected?

We collect personal information about you when you contact us or place an order with us. For example, through private messages on this website, when you email us, or through telephone calls. All data collected is stored confidentially and is not shared with any third parties.

Who has access to my personal data?

Any information obtained from clients will be stored privately, and will not be available to any unauthorized persons. This means that only individuals working for Amy's Arty Corner have access to our private messages, and we will not sell or send any personal information about you to any third parties.

Security measures in place to protect personal data

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, accessed, or used by any unauthorised persons.

We have also put in place procedures to deal with any suspected security breaches, and you and the appropriate regulator will be notified of a suspected security breach where we are legally required to inform you of this.

Your rights

You have the right to:

- Request access to your personal information, and have a copy of this.
- Request correction of the personal information held about you.
- Request removal of your personal information.

If you feel that we have not complied with your rights, then you can make a complaint to the Information Commissioner.

What if I don't want to provide my personal data?

If you do not wish to provide Amy's Arty Corner with any personal data about you, then we will not be able to provide any services or sell any products to you.

Changes to this privacy policy

We reserve the right to make changes to this privacy policy at any time, and we will provide you with a new privacy policy when we make any substantial updates.

Agreement

Before any work can be carried out on an order, we will obtain your permission to this policy through the use of a tick box which asks buyers to confirm they have read, understood, and agree to this policy.